



**WE'RE DRIVEN TO SERVE YOU BETTER...**

At IWS, we've built our success on a commitment to you, the credit union member and your needs. We offer you a variety of comprehensive and flexible warranty programs, otherwise known as Vehicle Service Agreements (VSAs) in most states, or Mechanical Breakdown Insurance (MBIs) in other states. This commitment has driven us to become the most innovative, progressive and respected company in our field.

The obligations under this contract are insured by a policy of insurance issued by American Bankers Insurance Company of Florida in all states except Minnesota, which is insured by American Reliable Insurance Company, 11222 Quail Roost Drive, Miami, FL 33157. Once again, IWS has furthered its commitment to credit unions by giving you the confidence of knowing you are protected by a leader in the insurance industry.

As a leading provider of Vehicle Service Agreement programs to credit unions nationwide, only IWS can offer you peace of mind in your choice of protection plans. That means no matter which plan you choose, from our most affordable to our most comprehensive, whether for a new or eligible pre-owned vehicle, you'll get the additional security of knowing you have chosen one of the finest protection plans available.



**IMPORTANT NOTICE**

\*This brochure is not a contract. Due to size limitations, only a general summary of the vehicle service contract plan is provided. Replacement components/parts may include the use of remanufactured or like kind and quality parts. For detailed information, refer to the Terms & Conditions of the IWS Vehicle Service Agreement.

\*\*For feature pertaining to KeyGuard, see terms & conditions.



**MECHANICAL PROTECTION PROGRAM  
VEHICLE SERVICE AGREEMENT**

New and Eligible  
Pre-Owned Vehicles



**FEATURES**

- Low deductible
- Towing \$100 (max per claim)
- Car rental (up to 10 days) \$500
- Nationwide protection
- Convenient access to services via toll-free number
- Travel Expenses \$100 per day up to \$300 trip interruption
- Increased vehicle resale value
- Roadside Assistance - \$80 per incident within 72 hour period
- **NEW** Accidental Loss Refund - optional coverage to protect against collision or acts of God only
- **NEW** KeyGuard - optional coverage for key/transponder replacement
- **NEW** Business Use - coverage for eligible business uses (surcharge applies)

**REMEMBER, A FACTORY WARRANTY IS NOT ENOUGH!**

Most major repairs occur after the manufacturer's warranty expires. Borrowers are keeping their cars longer and repair costs keep rising.

**WHY PURCHASE EXTENDED COVERAGE?**

Your credit union may be willing to finance 100% of the cost at a low interest rate to help you afford this valuable protection. Pre-owned car buyers look more favorably upon a vehicle that comes with coverage. It represents a vehicle that has likely been well maintained by its owner. Should the buyer decline the option to purchase your coverage, you can cancel and apply for a pro-rata refund.

**CREDIT UNION MEMBERS CAN SAVE UP TO 50%!**

- The cost of this top of the line coverage may be included in your credit union auto loan for just pennies per day.
- Your car's resale value immediately increases with transferable coverage.
- 60 day money back guarantee.



Administered by:



5901 Broken Sound Parkway, NW  
Suite 400  
Boca Raton, Florida 33487

Toll Free: 800.333.3028  
Claims Service Center (Toll Free): 866.888.2085  
Tel: 561.981.7000 • Fax: 561.981.7048  
Website: www.iwsgroup.com

Florida License  
#60076  
UG040110





IWS is dedicated to bringing you the most comprehensive coverage and service in the industry. **IWS PREMIER GOLD COVERAGE** (Named Component Coverage with Wear & Tear) for new cars and eligible pre-owned cars provides repairs for the specific items below.

- ENGINE:** Engine block, cylinder heads, internally lubricated engine parts including, but not limited to: pistons, piston rings, piston pins, sensors, sending units, crankshaft and main bearings, connecting rods and bearings, camshaft and bearings, timing chain, timing chain tensioner and guides, timing gears, intake and exhaust valves, valve springs, valve guides, oil pump, push rods, rocker arms, rocker arm shafts, hydraulic and solid idlers, distributor shaft and housing, balance shaft. The following external parts are also covered: mounts, timing belt, timing belt tensioner, intake manifold, harmonic balancer/crank pulley, serpentine belt tensioner, valve covers, timing gear cover and vacuum pump.
- ENGINE (DIESEL):** The above listed parts.
- ENGINE (ROTARY):** The above listed parts plus rotors, rotor seals, rotor chamber, eccentric shaft and bearings and all other internal parts of a rotary engine.
- TURBO/SUPERCHARGER:** Internal parts, vanes, shafts, bearings and housing if damage is caused by a Breakdown of any of the above covered components.
- COOLING SYSTEM:** Heater core, radiator, water pump, heater control valve, engine cooling fan motors, fan, fan clutch, sensors.
- TRANSMISSION (AUTOMATIC):** Transmission case and cooler, internal parts including, but not limited to: torque converter, solenoids, gears, shafts, bearings, bushings, bands, clutch plates, friction and steel drums, oil pumps, servo units, valve body and plate, governor, rings, valves, flex plate and/or ring gear. The following external parts are also covered: vacuum modulator, mounts, transmission controller.
- TRANSMISSION (MANUAL):** Transmission case and cooler, internal parts including, but not limited to: bearings, bushings, mounts, shafts, spacers, main drive gear, main shaft, shift forks synchronizing drum, gears and all units within the overdrive housing. Coverage does not include the clutch assembly, clutch pressure plate, flywheel, pilot bearing and throwout bearing.
- TRANSFER UNIT (4X4):** Case, internal parts including, but not limited to: bearings, bushings, sprockets, chains, sleeves and gears, viscous coupler, shift forks.
- DRIVE AXLES:** Internal parts including, but not limited to: ring and pinion gears, spider gears, side gears, bushings, bearings, spacers, yokes, axle shafts, lock rings, retainers and axle bearings. The differential housing is also covered if damage is caused by a Breakdown of any of the above covered components.
- DRIVE SHAFT, CENTER SUPPORT AND UNIVERSAL JOINTS:** Including constant velocity joints and tripod joints.
- FUEL PUMP (MECHANICAL OR ELECTRIC):** Housing, diaphragms, springs, valves and actuating lever.

- FUEL INJECTION:** Fuel injector metering pump, fuel injectors, and fuel distributor, fuel rail, fuel pressure regulator, IAC motor, fuel tank, fuel lines and throttle body.
- AIR CONDITIONING:** Compressor, internal assembly including pistons, rods, valves, bearings and shafts, clutch, coil and pulley, orifice tube, condenser and evaporator core, POA valve, hi/low pressure cut-off switch. \*Note: If system has R-12 refrigerant, R-12 will be used for replacement while supplies last. If R-12 is not available, the system will be converted to use R-134a refrigerant to meet environmental standards. If replacement is due to a covered component, We will cover it. If due to a non-covered component Contract Holder is responsible.
- STEERING (MANUAL AND POWER):** Internal parts in rack and pinion, internal parts in recirculating ball housing, couplings, gear housing, power steering pump, steering main and intermediate shafts, pivot joint, power cylinder assembly, power steering cooler, control valve and cylinder, pitman arm, idler arm, tie rod ends and drag link.
- BRAKES (NON-ABS):** Master cylinder, power assist booster and valve, wheel cylinders, calipers, combination valve, steel lines and fittings, and backing plates. Vacuum assist pump, springs, clips and retainers, self-adjusters, rear activators, parking brake linkage and cables.
- ANTI-LOCK BRAKES (ABS):** The non-ABS covered components listed above plus the following: Booster and pump, master cylinder, control processor and solenoids, sensors, solenoid valve block/PMV valve.

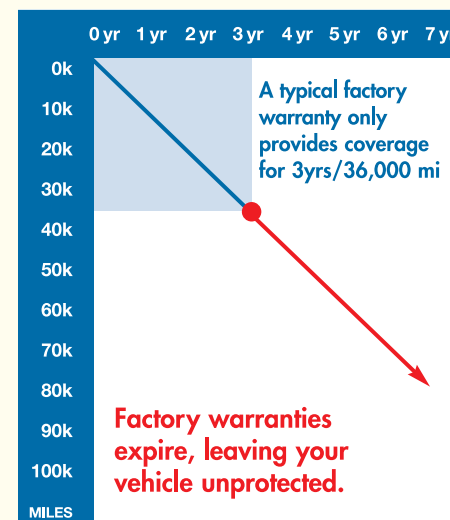
- ELECTRICAL:** Alternator, generator, voltage regulator, front wiper motor, (including internal circuit board, relay and delay switch), starter motor and solenoid, starter drive and ring gear, manually operated mechanical switches, power window switches, power seat switches, ignition lock cylinder and switch, turn signal switch, cruise control switch, headlamp, switch, brake light switch, emergency warning flasher switch, rear wiper motor, heater blower motor, factory installed sunroof motor, convertible top motor, power antenna motor and mast, wiper delays switch, heated rear window defroster and power mirrors, 4x4 engagement switch, coil pack.
- FRONT SUSPENSION:** Upper and lower control arms, control arm shafts and bushings, upper and lower ball joints, steering knuckles, stabilizer shaft, links and bushings, king pins and bushings, strut bar and bushings, spindles and spindle supports, torsion bars, wheel bearings, radius arm, radius arm bushings and torsion bar bushings.
- REAR SUSPENSION:** Control arm and ball joint and torsion bars, wheel bearings, torsion bar bushings.
- SEALS AND GASKETS:** Seals and gaskets are covered for components and parts listed.

- ELECTRONICS:** Anti-detonation sensor, crank sensor, computerized timing and mixture control unit, electronic ignition module, igniter, electronic engine control module, electronic instrument cluster, electronic driver information display and module, power door lock actuators, power seat motors, power window motors and regulators, temperature control programmer for heating and air conditioning system cruise control, servo, module and transducer, compass.
- BUSINESS USE:** Coverage is provided if the Business use surcharge has been paid as specified on Your Declaration page. Eligibility is limited to the following: cars, trucks and vans used for route sales, inspections, maintenance, repair, landscaping, carrying tools to a job site and eligible vehicles owned by religious/charitable organizations.

### OPTIONAL COVERAGE

**ACCIDENTAL LOSS REFUND** – Refunds the full Contract purchase price of this Agreement, up to \$2,000.00 or actual value of Vehicle whichever is less, if said Vehicle is considered a Total Loss by an Automobile Insurance provider due to COLLISION OR ACTS OF GOD ONLY.

**KEYGUARD** - In the event Contract holder's key is lost, stolen or destroyed IWS will pay for a replacement key in the amount of and not to exceed, \$500 per year for Tier 1 vehicles or \$900 per year for Tier 2 vehicles."



**Without proper coverage, you could pay hundreds, or even thousands of dollars for mechanical repairs relating to:**

Engine.....	\$2,900
Transmission.....	\$1,500
Suspension.....	\$1,000
Electrical Components.....	\$550

*Average repair costs represented*

